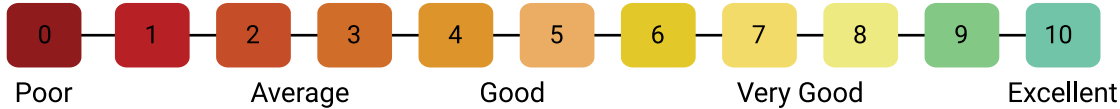


Dear Customer,

Thank you for getting your car service at our workshop. We would like to know how we performed. Please spare some moments to give us your valuable feedback as it will help us in improving our services.

Please rate your service experience for the following parameters on scale of 0-10 as under:



Q. No.	Question Description	Rating	Specific Remarks
1	Your overall experience with us.		
2	Friendliness and courtesy shown to you while receiving your vehicle.		
3	Experience while waiting for your car to complete necessary service/repairs.		
4	Satisfactory explanation of charges, based on work demanded by you.		
5	Quality of work done.		
6	Cleanliness of vehicle, interior as well as exterior.		
7	Friendliness and courtesy shown to you while delivery of your vehicle.		
8	Any other suggestions:		

Name: .....

Date: .....

Reg. No.: .....

Signature .....